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Features

Only a limited set of presence is currently supported by the TAPI interface:

- Available
- Busy
- Ringing

*Note that in a meeting/conference is currently unsupported.

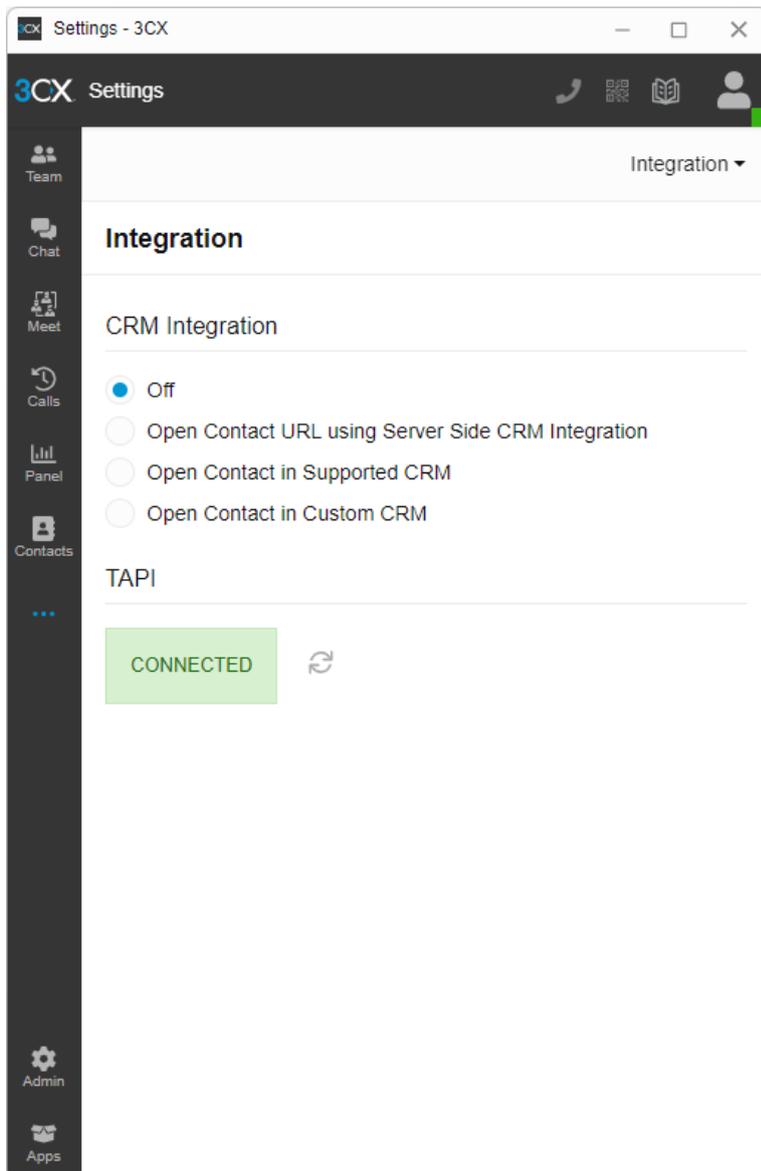
Requirements

- 3CX Desktop App Release 18.13.959 or newer
- 3CX MultilineTAPI Release 1.0.33 or newer

3CX TAPI Activation

3CX Client V18

In 3CX desktop client v18 please check if TAPI is connected in the 3CX Settings – Integration Page:



3CX Client V20

In 3CX desktop client v20 please check if TAPI is connected in the 3CX Settings – Integration Page:

